Two-factor Authentication for login to Internet trading account

In line with the guideline by SFC and for the purpose of reduce and mitigate hacking risks associated with internet trading, Two-factor Authentication for login to your internet trading account will take effect not later than 27 April 2018. Customer is required to download designated applications via electronic mobile device to obtain a one-time password for internet trading. Details as follow:

1) Download Ayers Token from App Store or Play Store



2) Install Software Token Application

Please follow the below instructions to complete the installation procedure Broker identification code is SCN



3) Registration

Press "Token Registration" and follow the instructions to complete the registration process





Please check your email and enter the one-time password

Note: Please ensure the registered email address in South China is valid. You may complete a "Notification for Change of Account Information and Service" and send it to us by e-mail to hotline@sctrade.com or by fax (852) 3101 9200 to update your email address.



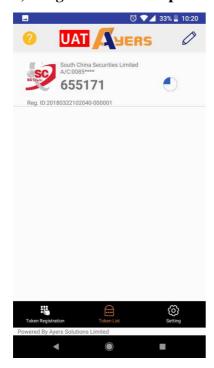




After successful registration, the system will send an email confirmation to your registered email address in South China



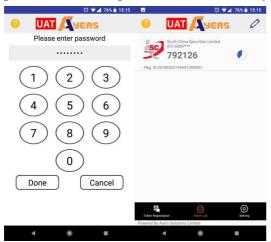
4) Registration is completed



Note: For internet trading client who have multiple accounts in South China, just repeat the registration procedure for each of the accounts need to be activated

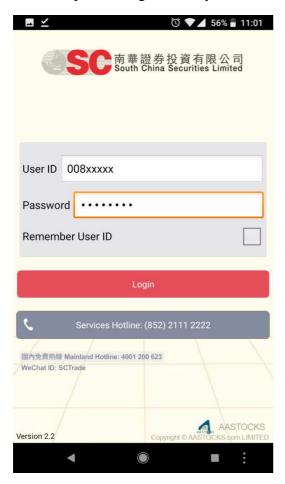
5) Login after Software Token successfully registered

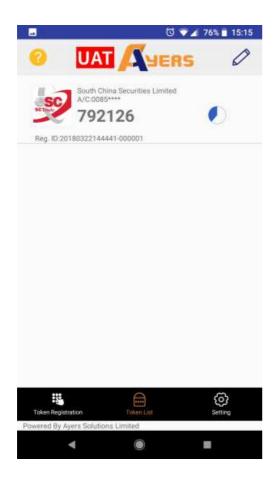
Enter your custom password to login the Software Token, after login the one-time password will be generated automatically.

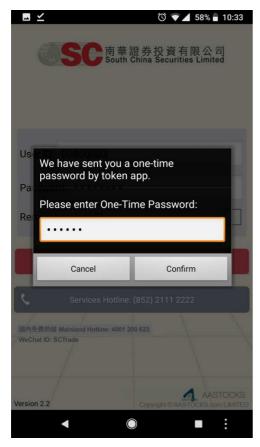


6) Login to Internet Trading Account

Ensure your SCTrade mobile app is updated to the latest version. Login and enter the one-time password generate by the Software Token







For the internet trading clients who are temporarily unable register the Software Token, please contact us at our Online Customer Services Hotline (852) 2111 2222. Customers can use email or SMS to receive the one-time password at the beginning of Two-factor Authentication implementation.